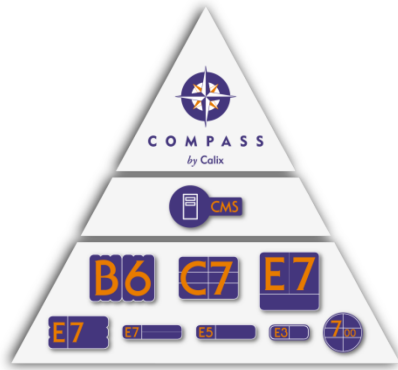


## Network Services



### DESCRIPTION

Calix Professional Services can provide an array of network services for access networks. Services range from Network Performance Audits to node insertions to bandwidth reconfigurations – a wide variety of activities that communications service providers require for network deployments and upgrades.

Calix provides these services using a highly trained team of Professional Services engineers.

### WHAT ARE NETWORK SERVICES?

Network services include a wide variety of activities that can span varying physical media, network topologies, logical topologies, protocols, and services deployed across the Calix Unified Access Infrastructure. Examples of common network services:

- Network Performance Audit
- Node insertion, node move
- Network split, network merge
- Transport reconfiguration
- Bandwidth reconfiguration (which may include voice concentration implementation or bandwidth constraint implementation)
- Uplink conversion
- Protection implementation
- Service relocation
- On-site software upgrade

### BENEFITS

When you hire Calix Professional Services to perform network services, you'll gain peace of mind from knowing that Calix Certified field engineers are doing the job. These engineers are certified on the latest technologies, equipment, and services. Calix also provides an additional tier of support with the Calix Product Serviceability engineers – each of whom are committed to quick escalation support. Other benefits:

**Experienced project managers run each project from conception to completion.** They use industry proven phased processes that include planning, implementation, and closure procedures for all projects.

All services adhere to **Calix Best Practices**.

**A complete set of plan documents and project deliverables are provided for each project.** These include a detailed document for scope of work, methods of procedure (MOPs), project schedule, progress reports, escalation process, and customer acceptance.

For more information – or to get a detailed quotation on a project – contact Calix Professional Services:

**[professionalservices@calix.com](mailto:professionalservices@calix.com)**

**707-766-3450**